BUSINESS ECOSYSTEMS ARE CREATING NEW OPPORTUNITIES FOR ASYMMETRIC PARTNERS

Learning from real-life ecosystems

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Competition is increasing and client demands are changing. These changes are driving companies to develop new business and operating models, strategies, and partnerships that enable them to adapt faster to continuously evolving market conditions. Business ecosystems are one solution to this problem, as they offer a new, more flexible way of organising with different kinds of partners, allowing companies to access more capabilities and enabling them to scale faster. Asymmetric partners in particular are therefore encouraged to form partnerships, as different sized companies have their own strengths, but also weaknesses that can be complemented by a partner's capabilities. Asymmetric partners mean that partners that have differences with their resource portfolios and market positions collaborate.

There are already tens if not hundreds of ecosystems involving Finnish companies. Many lessons can be learned from these existing ecosystems concerning their structures, purposes and the industries that have already started to utilise this means of joint value creation. This working paper provides valuable information on these topics, as it collates key findings from a study on the collaboration between large companies and small and medium sized enterprises (SMEs) in business ecosystems formed around data sharing between partners. The research findings show that it is beneficial for asymmetric partners to collaborate and share data, as it allows them strategic opportunities and operational benefits.

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Business ecosystems are creating new opportunities for asymmetric partners

This working paper is an outcome from a master's thesis prepared by Pinja Lyytikäinen (Sitra) and cooperation with commentators Reko Lehti (Taival Advisory Oy), Marko Turpeinen (1001 Lakes Oy) and Jyrki Suokas (Sitra).

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1 Changing competitive situation driving companies to create ecosystems

Constantly changing client demands and operational environment are driving companies to shift away from traditional business models and to choose to utilise business ecosystem models instead. Business ecosystems can create many strategic opportunities and operational benefits for large companies and for SMEs. Within ecosystems, companies can share data with each other and form new business opportunities.

Companies must co-evolve over their own boundaries. Client demands are continually changing, and companies need tools to survive the constantly increasing competition (Prakas & Deshmukh, 2010). Companies from most sectors have moved from competing on efficiency and effectiveness to competing on continuous innovation, and they have noticed it is increasingly difficult to do so alone. Instead, they must co-evolve over their own boundaries as no single company, regardless of its size, has all the required knowledge and resources for this change. (Moore, 2006.) Therefore, companies have been turning to new business models and have replaced hierarchically managed value chains within ecosystem models, that are more modular and decentralised by design (Still, Lähteenmäki & Seppänen, 2019).

What are business ecosystems? Business ecosystems are economic communities that are supported by foundation of interacting organisations and individuals that are usually created around platforms. (Bosch-Sijtsema & Bosch, 2015). Ecosystems include different sets of actors, such as companies, organisations, and individuals. The central idea of ecosystems is that these actors or so-called participants aim jointly to bring value to clients. (Rinkkala et al., 2019.) This is illustrated by Figure 1.

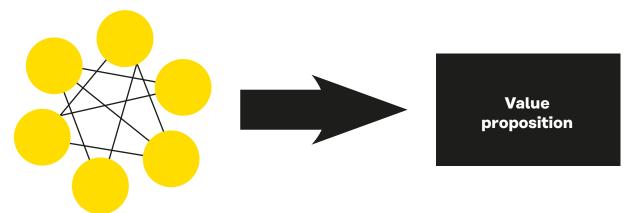


Figure 1: Ecosystem members aim jointly to bring value to customers together (Rinkkala et al., 2019).

Data is a company resource.

Ecosystem participants are involved in the delivery of a specific product or service through competition and cooperation. The main idea is that parties in ecosystems affect each other constantly, creating evolving relationships in which each party must be flexible and adaptable to survive. (Hayes, 2019.) Companies can operate in multiple ecosystems at the same time and have different roles in them. In ecosystems, companies must strike a balance between power and symbiosis and apply a collaborative approach for innovating and a competitive approach for complement building. (Bosch-Sijtsema & Bosch, 2015.) Business ecosystems can offer many kinds of benefits and possibilities for the parties included, such as external strategic opportunities. External strategic opportunities mean that companies can exploit business opportunities beyond their own boundaries, usually with the help of a third party (Huttunen et al., 2019). Strategic opportunities can be created, for example, by sharing data with partners within ecosystem (Huttunen, 2019).

Data is a company resource. Companies already possess a lot of data, which is typically planned to be used to meet their own needs. But companies should consider data as a resource that can be shared it with other companies, because it differs from other resources like capital or human resources, as it can be multiplied and shared with others without losing its value (Seppälä, et al., 2019; Levitin & Redman, 1998.) Already by 2019, about 49% of Finnish companies considered data as a resource, and the number of companies using new technologies and models enabling data sharing is estimated to grow by 2.4% annually (Huttunen et al., 2019). Data is important because it can help companies to move on to new industries or ecosystems and find alternative choices for traditional competitive landscapes (Woerner & Wixom, 2015). A company must make a strategic decision on whether to keep or share the data that it has. The data that a company does not use might be valuable for other companies. If the data is a "waste" for a company, which means that it is not of interest to the company from an economic perspective, it could be offered to other companies, even free of charge (Seppälä et al., 2019.)

Two dimensions of benefits created with data: strategic and operational. Benefits gained from using data in business can be categorised into two dimensions: strategic opportunities and operational efficiencies (Huttunen, 2019). Strategic opportunities refer to how data can be used to create incremental innovations or better customer targeting, or other opportunities that will generate more revenue for a company (Davenport & Kudyba, 2016; McAfee & Brynjolfsson, 2012). According to Reko Lehti (2020), data can also be used to make a company as a preferred partner in an ecosystem, especially if the company is offering a data set that another party has become accustomed to. Operational efficiencies include cost savings and reduced manual work (Mukhopadhyay, Kekre & Kalathur, 1995).

Companies should therefore share data with each other, as obtaining new data allows them to compare and augment their internal data with that from external sources, leading to even more accurate and better results (Dawes, 1996, 378-379). It can also increase productivity and help build tighter business relationships, help design better products and allow a company to gain more revenue (Dawes, 1996; Huttunen et al., 2019b). The technical benefits of data sharing include helping avoid duplicate data collection, processing, and storage. So, sharing data can save resources, increase productivity, and reduce overall costs. (Dawes, 1996.) Data is a resource that can be used for solving problems, and consequently more data may allow more comprehensive problem solving with more accurate information (Dawes, 1996).

Asymmetric partners help each other overcome challenges. Large companies especially should share their data and collaborate with smaller partners, as it would be of mutual benefit (Sing, Braid, Mathiassen, 2018). Large firms have opportunities to use economy of scale, as they have better resources and often possess larger datasets and networks, but their weakness is that they usually lack organisational flexibility. In the other hand, SMEs usually have high specificity in technical skills, organisational flexibility, and the capability for faster reaction to changing market situations, but they might not have the necessarily skills to manage larger innovation processes and they might lack resources. (Jang et al., 2016.) Therefore, asymmetric partners can gain benefits from data sharing and collaborating in business ecosystems.

2 Business ecosystems require strategic thinking from companies

What decisions does a company need to make if it wants to co-create an ecosystem or join an existing one? There are many strategic and operational decisions to be made. A company should plan carefully how to include its partners into the value creation process and to decide on the role it wants to assume within the ecosystem.

Companies should create joint value in ecosystems. To make an ecosystem benefit all participants, a company can no longer concentrate only on innovating by itself, though it is essential to also consider how to help others to create value. Many times, companies entering in ecosystems have done it by broadening their own value proposition by combining their core offering with some previously unrelated product or service. (Jacobides, 2019.) This can mean, for example, that partners start to offer some jointly produced services for their clients.

Companies should select a role to play within an ecosystem. The companies included within an ecosystem have different roles, some more central than others. Sometimes it is better to be a complementor or to share the role of orchestrator with another company than being the actual orchestrator. Orchestrators aim to increase the productivity of the ecosystem and in general to develop it by providing assets, and by connecting participants. Complementors participate in the ecosystems, even creating value, but they do not guide ecosystems as orchestrators. Being the orchestrator of an ecosystem usually requires having a superior product or service that is difficult to replicate. (Iansiti & Levien, 2004; Jacobides, 2019.)

Companies should understand what value they can bring to an ecosystem. The role a company possesses within an ecosystem effects the innovation process of it (Iansiti & Levien, 2004). Therefore, it is also important to understand what value-creating role the company has in the ecosystem. These roles are data source, service provider, operator, and end user. Data sources provide data for ecosystem partners. Service providers offer data-based services to end users. Operators offer a data system or other infrastructure services for ecosystem members, such as identity or consent management or logging services. End users use the products and services provided by ecosystem members. (Sitra, 2019.) Each of these roles has an impact on the ecosystem and therefore each role is important.

Companies should understand what value they can bring to an ecosystem.

Some operate in multiple ecosystems. Even if a company plans to co-create a new ecosystem with its partners, it is beneficial to participate in another ecosystems as well, to gain experience, to learn about the needs of client and complementors and build skills that are required. (Jacobides, 2019.) Some companies are orchestrators of many ecosystems, such as the tech giant Alibaba, which started from the wholesale marketplace and currently is taking part in a C2C marketplace (1688.com), a third-party-seller B2C ecosystem (Taobao) and in sales and marketing platform (Juhuasuan). Often, these kinds of large successful companies start from one market and then shift or expand to others. Many complementary companies choose to "multihome", which means that they participate in many ecosystems, to gain benefits of cross-ecosystem client reach. (Jacobides, 2019.) However, it was found that a large company might not always be the ecosystem orchestrator, as small companies too can act in this role. In fact, the study shows that some larger companies had made a strategic decision not to pursue this role, allowing them to focus on their core competencies while still gaining benefits from participating in an ecosystem. Therefore, a company also must decide on how many ecosystems it will, and more importantly can, participate in.

3 What ecosystems already exist in Finland?

There are already dozens if not hundreds of business ecosystems operating in Finland. These existing ecosystems offer valuable insights for study, such as why ecosystems have been created and what industries have already utilised them. The study found that there are multiple different types of ecosystems, that their structures and sizes vary considerably, and that they are used for solving different kinds of problems.

The study identified 32 existing ecosystems. Some of these ecosystems were Finnish, some were international ecosystems involving Finnish companies. These ecosystems were identified by using secondary sources and interviewing experts specialised in business ecosystems. However, the list is not comprehensive, as there are ecosystems other than those listed in Appendix 1.

Multiple ways to form ecosystems. The study showed that ecosystems have different structures and that larger companies in particular have already started to utilise this business model. Some of the ecosystems had only private companies, some of them involved public organisations like universities, and some even had individuals (developers). Most of the ecosystems were found to have mostly large partners; none consisted only of smaller companies. About half of the ecosystems had at least one smaller partner, which indicates that different sized companies can bring value to business ecosystems.

At the moment, ecosystems are concentrated only in certain industries, but in the future ecosystems will be cross-sectoral.

The types, structures and legal forms of the ecosystems varied greatly. Some ecosystems were governed through foundations, some through companies, and others were projects. The data centricity of the ecosystem also varied, depending on its purpose. Some of the ecosystems offered services for mutual clients, some had some an ideological purpose (such as creating a more sustainable environment), some of them only aimed at helping partners with their development processes (for example by including artificial intelligence and machine learning into their business) or by offering assets (such as data), services or solutions to the partners. From this it can be seen that ecosystems can offer solutions for the manifold needs of companies and clients. The size of the ecosystem also varied. Some had ten partners, others had hundreds of partners. Sixteen out of thirty-two of the ecosystems had announced publicly that they were open for any partners, and only one said it was a closed ecosystem. Many of the ecosystems did not say if they are open or closed.

Certain industries already utilise the ecosystem model. The ecosystems identified were relatively young, the oldest was launched in 2015. It was found that some sectors already utilise ecosystem business models more often than others. Sectors in which ecosystems were found most were environment, health, finance, mobility, and energy. Those sectors where ecosystems were found are specified in the list below.

List of sectors where business ecosystems were found:

- Build-up environment
- Construction
- Cross industry
- Environment
- Finance
- Health
- Housing market
- HVAC
- Logistics
- Manufacturing
- Maritime
- Metallurgical
- Mobility
- Teaching
- Travel

Ecosystems will be open in the future. Only three cross-industry ecosystems were found to be operating at the moment, but according to Kari Uusitalo and Petri Laine, who were interviewed, it is believed that cross-industry ecosystems will become more common in the future, as ecosystems are believed to open themselves to any willing actor. The underlying reason for this is that open ecosystems are allowing participants to utilise more diverse sets of data, as data can be gained from different sectors, which opens up more extensive opportunities to create innovative business concepts and new disruptive services. In addition, it allows participants to answer diverse client needs better. Therefore, it is recommended that this is kept in mind when building technical interfaces to ecosystems so that these interfaces could be opened in the future for any willing participant. (Uusitalo & Laine, 2020; Uusitalo & Laine, 2020b.)

4 What can be learned from others?

Company representatives from three ecosystems were interviewed to provide insights into why real-life ecosystems have been created and what good practices can be learned from them. One ecosystem operated in the financial sector, another in mobility. The third, a manufacturing ecosystem, was still at a startup phase when the interview took place.

CASE 1 ecosystem "Small through Large" consists of a small finance management company, a large bank and their third partner, which is not presented further in this paper. All the partners share data with each other, but mostly it is the bank that shares data from its large datasets to the smaller partner finance management company, so that the company can provide a service for joint clients in B2B sector, as shown by Figure 2.

All the partners in this financial ecosystem benefit from collaboration and data sharing. Through the ecosystem the bank does not need to develop or directly provide financial management services by themselves but can still offer these services to its clients via the ecosystem. Also, both partners obtain new clients from each other. The smaller partner is the orchestrator, but all the partners are included in developing the ecosystem.

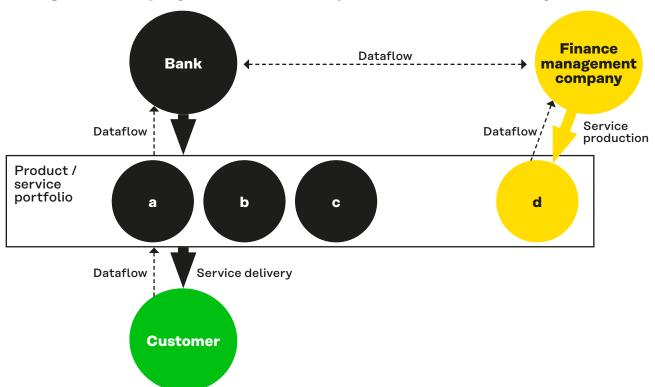


Figure 2: A large bank shares its data with a smaller partner finance management company, to enable them to provide a service for their joint clients.

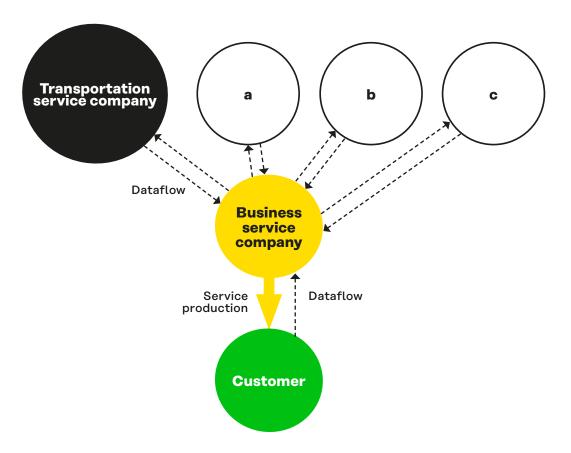
"We started to build a partnership. Later the ecosystem and data sharing has become partnership by-product or an enabler and implementer of the partnership." (Bank)

The bank merely participates in it, but it has gained some benefits that usually orchestrator possess, related to the branding of an offered service, because its brand is well known.

CASE 2 ecosystem "Hub-and-spoke" consists of the company offering small business services offering, its larger partner, which offers transportation services, and many other partners that are not further mentioned in this paper. Some of the companies within the ecosystem are mutual competitors, but each of these companies only collaborates and shares data with the smaller business service company. In other words, each of the companies included in this ecosystem have a two-way relationship with the business service company, as shown in Figure 3.

The business service company provides digital services and digital access to B2C clients of the larger partners' physical services. The transportation company shares its data with the business service company, to allow this smaller partner to provide digital services for the transportation service company's clients. The large transportation company benefits from this collaborative relationship, as its own services can be more easily accessed by clients and the ecosystem provides an opportunity to keep up with the industry's development. The smaller company benefits, as without this data they would not have a service.

Figure 3: A business services company uses data from larger partners to provide digital services to their mutual clients.



"Without data and sharing of data we would not have our service at all." (Business service company).

In this ecosystem the smaller partner is also the orchestrator and the larger partner is the participant. Business service company collects data from all the ecosystem members and compiles reports, which are given to all participants so that each ecosystem actor can adapt better into changing market situations and improve its own deliverables, as this benefits the whole ecosystem.

CASE 3 ecosystem "Enabler" offers a slightly different perspective, as the ecosystem is still at its emergent phase. The ecosystem includes a bank, a manufacturing company, and a technical enabler organization, a security system provider company and a project leader company. The aim of the ecosystem is to automate the supply chain of financing trading between the manufacturing company and its clients. This requires data sharing between the trading partners, their banks and the freight companies that handle the delivery of products.

The bank is involved in this project because it wishes to move the industry forward with payment versus delivery model, where payment is not done with billing, but instead financial products are included within the process. Bank is also aiming to stay up with the current development called "Business 4.0" which includes that data and information is included within the business model. All the partners within ecosystem benefit, as automatisation would improve processes and allow each partner to gain more accurate information in real-time.

Key findings from cases

These cases presented give three different perspectives for ecosystems. However, the different contained overlapping themes, so we can formulate the key findings in general terms, as follows:

Ecosystems require time. The creation phase of ecosystems only lasted about six months, but it took longer to make the ecosystem productive. All the companies were satisfied with the collaboration itself, even though some of them had still to reach their financial targets. The cases indicated that the longer an ecosystem had been operating, the better its financial results. This indicates that business ecosystems require long-term thinking by their participants.

Client consent is key for data sharing in ecosystems. How the data was used dictated what data was shared with partners. The sectors within which companies operate also place limitations concerning data. For example, banking secrecy places clear limitations on data handling and usage for partners. However, all the companies said that the General Data Protection Regulation (GDPR) sets basic rules on how the data is shared, handled, and used. However, the GDPR was seen positive, as it gave clear rules for data sharing. Client consent were highly important as it was seen to be key for data sharing between partners within an ecosystem.

Shared data requires business or client related justification. Both, raw and refined qualitative data was shared among partners. Companies from Case 1 and Case 2 shared client behaviour data, as it was used to improve the client experience. In addition to client data, some business-related data was also shared to improve business processes. According to one company, basically any data could be shared, it would just require some business or client related justifications. Also, it appeared that these days people are more willing to share their data than they have been before, as they gain services in return. This means that there is more data available for use than ever before. The costs of data sharing were covered with data monetisation. Data monetisation means that the intangible value of data is converted into real value by selling it or converting it into other tangible benefits or by avoiding costs. (Najjar & Kettinger, 2013, p. 213–214). The costs of data and data sharing with partners was paid for by the clients, as costs were integrated within service fees.

Partners of all sizes can benefit from using and sharing data. Data sharing with partners was seen to create strategic and operational benefits for all the companies interviewed. All those involved in operating ecosystems said that they have gained new revenue streams and more satisfied clients by collaborating with ecosystem participants and sharing data with them. Partners from one of the ecosystems said the benefits also included reduced risks and costs. Also, one of the smaller companies offered an innovative service based on the shared data, which suggests that data sharing can in fact generate innovations.

"Collaboration is strength and above all the future lies in collaboration." (Transportation company)

It was also stressed that the understanding of clients and the ability to adapt to changing market situations improved, as there was more information available. For example, one of the companies interviewed said they would not have managed the COVID-19 crisis as well as they have now without the existing ecosystem and its data sharing. In addition, the perceived benefits were that companies understood each other better because they shared data, and this facilitated better collaboration. Among the benefits that larger companies identified as resulting from the collaboration is their ability to build a softer brand image, and that such collaboration could bring about more these types of collaborative relationships in the future with smaller partners. Another large company also said that it is gaining visibility from the collaboration and that this has helped them keep up with the developments in the sector. A smaller company said that collaboration with a larger partner was beneficial in that larger partner's strong brand affected its own brand and strengthened it.

People are behind it all. Individuals are seen as having a highly important role in the creation of the ecosystems and making them successful. These individuals have been pushing this change through within their own organisations, which has not been easy as some companies have initially had very traditional approaches. The personal chemistry among people within the companies and the close dialogue between partners were also seen as very important.

Given best practices for co-creating ecosystem. It was said that the most important things to consider when co-creating an ecosystem is to have the right team, set clear common goal for the ecosystem, keep technical tools as open as possible, and to set standards. It was also considered important to remain openminded in collaboration, and to be honest about what can be done and what cannot be done. It was also thought important to have a visionary attitude towards the future and to try out new things, as hypothesising alone does not say what works and what does not.

"The speed of development is one of the main issues in this kind of collaboration. The growth company like us can rapidly create new services, be innovative, and make different solutions much more agile than a giant can do in the market."

(Financial management company)

5 Lessons learned

Companies should co-create ecosystems or join existing ones, as ecosystems can bring benefits to companies of all sizes, and particularly to their clients. Business ecosystems can bring in new revenue streams for companies, help them create innovations, and satisfy their clients. Also, both SMEs and large companies can reduce their costs and risks and improve their brands by using ecosystems.

1. Companies should co-create ecosystems or join existing ones.

Ecosystems bring benefits to companies of all sizes. They can help companies to gain new revenue streams, create innovations, and improve client experiences. It can also help companies to reduce their risks and costs and keep up with developments in their industry. According to Reko Lehti (2020), it is often easier to join an existing ecosystem than to set one up yourself. Also, the technical interfaces of ecosystems should be built with the idea in mind that in the future they could be opened up to all willing participants.

2. Large companies should share their data with smaller companies.

Sharing data can help larger companies to focus on their core competencies, while still enabling them to adapt to changing market situations. This is because partnering with smaller partner can engender more flexibility and scope to innovate. It can also give new and better services to clients whose needs are changing rapidly.

3. Costs of data and data sharing can be covered without ruling out potential smaller partners.

The costs of data and data sharing can be included for example in the service fees that clients pay. Also, if data does not have any economic significance for a company, it could be offered to others, even free of charge. This way the costs of data do not have to rule out potential smaller partners that do not have sizeable financial resources.

4. Companies should learn from existing ecosystems.

Learning from existing ecosystems can help companies to avoid possible pitfalls. It is recommended that companies should participate in multiple ecosystems to gain experience. It can be beneficial not always take the role of orchestrator within an ecosystem, even a large company can act as a participant and still gain many benefits from the ecosystem.

5. Ecosystems extend across borders.

Digitalisation has globalised competition. Ecosystems should be considered at international and not national level.

6. Companies do not collaborate, people do.

Even though ecosystems bring companies together, the individuals in them are the ones who bring value. Individuals are driving change and collaborating, and so personal chemistry and identifying the key role of individuals are paramount.

Summary

The operational environment is constantly changing as competition has become more aggressive, client demands are continually changing, and many industries have moved from competing on efficiency to competing on innovations. Companies consequently have to adapt rapidly to these changes and, above all, be willing to change themselves. Business ecosystems are one potential solution to this problem, as they are modular and structurally decentralised and therefore offer flexibility and the ability to react quicker to changing situations (Still, Lähteenmäki & Seppänen, 2019).

Business ecosystems are economic communities that are usually built around platforms (Bosch-Sijtsema & Bosch, 2015). They comprise companies, organisations, and individuals. The central idea of ecosystems is that these actors aim to bring joint value to client (Rinkkala et al., 2019). Business ecosystems create many strategic opportunities and bring many operational benefits for the companies in them. If companies want to co-create an ecosystem or join an existing one, there are many strategic decisions that they need to make. For example, companies need to consider what role they want to take from the ecosystem, and how they will include partners into the value creation process.

The ecosystems were studied as part of a master's thesis project conducted in spring and summer 2020. The key findings of this research are presented in this working paper, as the study offers much valuable information about real-life ecosystems. Companies from three different ecosystems were subsequently examined in-depth, based on interviews, so as to gain an understanding of co-creating and

operating in an ecosystem. Research showed that both large and smaller partners benefit from collaborating and sharing data with each other in a business ecosystem. The benefits identified include new revenue streams and more satisfied clients. Using and sharing data helped companies to adapt to upheavals in the market and allowed partners to improve their own competitive position. Also, collaborating had a positive impact on companies' brands, decreased costs and reduced risks. During the research, the challenges were found to be on the operational side of the collaborative relationship. For example, in one ecosystem the differences between the sizes and structures of the partners sometimes posed a challenge. Also, with another of the ecosystems the financial targets had not yet been met, but the partners were positive that they would be in the future. Overall, all the ecosystem participants interviewed were pleased with collaborating with their partners.

From the findings we can conclude that companies should co-create ecosystems or join existing ones because it benefits them. Large companies should share their data with smaller companies, as it helps them to concentrate on their core competencies and gives them flexibility to adapt into changing market situations. Costs of data sharing can be covered without ruling out potential smaller partners, which includes covering the costs with service fees paid by clients. Companies should learn from existing ecosystems and the limits of ecosystems span across borders as competition is global. One of the key findings was that companies do not collaborate but that people do instead.

Tiivistelmä

Toimintaympäristö muuttuu kaiken aikaa, koska kilpailusta on tullut aiempaa aggressiivisempaa, asiakkaiden vaatimukset muuttuvat jatkuvasti ja monet alat ovat siirtyneet kilpailemaan innovaatioilla tehokkuuden sijasta. Yrityksiltä edellytetään sopeutumis- ja uudistumiskyvykkyyttä alati muuttuvassa toimintaympäristössä. Liiketoiminnalliset ekosysteemit ovat yksi ratkaisu tähän ongelmaan, sillä ne ovat modulaarisia ja hajanaisia rakenteiltaan, mikä mahdollistaa joustavuuden ja nopeamman reagointikyvyn muuttuviin tilanteisiin (Still, Lähteenmäki & Seppänen, 2019).

Liiketoiminnalliset ekosysteemit ovat taloudellisia yhteisöjä, jotka yleensä rakentuvat alustojen ympärille (Bosch-Sijtsema & Bosch, 2015). Ekosysteemeihin kuuluu monia toimijoita, kuten yrityksiä, organisaatioita sekä yksilöitä. Ekosysteemien päätavoitteena on tuottaa arvoa asiakkaille (Rinkkala et al., 2019). Liiketoiminnalliset ekosysteemit voivat tuoda yritykselle paljon sekä strategisia mahdollisuuksia että operatiivisia hyötyjä. Mikäli yritys haluaa perustaa ekosysteemin tai liittyä olemassa olevaan ekosysteemiin, sen täytyy tehdä monia strategisia päätöksiä. Yritysten tulee esimerkiksi harkita, minkä roolin he ottavat ekosysteemissä ja kuinka he osallistavat kumppaninsa arvontuotantoon.

Ekosysteemejä tutkittiin osana pro gradu -projektia, joka toteutettiin vuoden 2020 kevään ja kesän aikana. Tutkimuksessa pureuduttiin yritysten toimintaan kolmessa eri ekosysteemissä. Syvähaastattelujen avulla saatiin arvokasta tietoa olemassa olevien ekosysteemien toiminnasta ja niiden perustamisesta. Haastatteluista ilmeni, että sekä isot että pienet yritykset hyötyvät yhteistyöstä ja datan jakamisesta liiketoiminnallisissa ekosysteemeissä. Hyötyihin lukeutuivat esimerkiksi uudet tulovirrat ja aiempaa tyytyväisemmät asiakkaat. Datan jakaminen kumppanien kesken antoi myös yrityksille työkaluja parantaa omaa toimintaansa. Lisäksi yhteistyöllä nähtiin olevan positiivinen vaikutus yritysten brändiin. Joissakin tapauksissa yhteistyö vähensi yritysten riskinoton tarvetta ja kuluja. Tutkimuksen aikana löydettyjen haasteiden todettiin koskettavan toimintaa kumppanien välillä. Esimerkiksi yhdessä ekosysteemissä haasteita asetti ajoittain jäsenten välinen koko ja rakenne-erot. Lisäksi toisessa ekosysteemissä taloudellisia tavoitteita ei vielä ollut saavutettu, mutta toimijat uskoivat, että ne on mahdollista saavuttaa tulevaisuudessa. Kaikki haastatellut ekosysteemin jäsenet olivat erittäin tyytyväisiä ekosysteemiin ja yhteistyöhön kumppaneidensa kanssa.

Tuloksista voidaan todeta, että yritysten on kannattavaa luoda ekosysteemeitä tai liittyä olemassa oleviin ekosysteemeihin. Suurten yritysten tulisi jakaa dataansa pienemmille toimijoille, sillä se auttaa isoja yrityksiä keskittymään ydinosaamiseensa ja helpottaa mukautumista muuttuviin markkinatilanteisiin. Datan jakamisen kustannukset voidaan kuitata lisäämällä kustannusten hinta asiakkaan maksamiin palvelumaksuihin. Näin ollen myös pienempiä potentiaalisia kumppaneita voidaan ottaa mukaan ekosysteemeihin. Yritysten tulisi myös oppia jo olemassa olevien ekosysteemien kokemuksista ja ottaa niistä esimerkkiä. Lisäksi on tärkeä tunnistaa, että ekosysteemit eivät tunne maiden rajoja, sillä kilpailu on kansainvälistä. Yksi tärkeimmistä löydöksistä oli, että yritykset eivät tee yhteistyötä, vaan ihmiset tekevät.

Sammanfattning

Företagens verksamhetsförutsättningar förändras konstant i och med att konkurrensen blivit alltid aggressivare, kundernas krav förändras hela tiden och många branscher har övergått till att konkurrera med innovationer i stället för med effektivitet. I en föränderlig värld krävs det att företag uppvisar anpassnings- och förnyelseförmåga. Ekosystem för företag är en lösning på detta problem genom att ekosystemens strukturer är modulära och decentraliserade, något som medger flexibilitet och snabbare reaktionsförmåga på föränderliga situationer (Still, Lähteenmäki & Seppänen 2019).

Företagsekosystem är ekonomiska gemenskaper som vanligtvis byggs upp kring plattformar (Bosch-Sijtsema & Bosch, 2015). Dessa ekosystem inkluderar många aktörer, till exempel företag, organisationer och individer. Ekosystemens huvudsakliga mål är att skapa värde åt kunderna (Rinkkala m.fl. 2019). Företagsekosystem kan ge ett företag många strategiska och operativa fördelar. Om ett företag vill skapa ett nytt eller ansluta sig till ett befintligt ekosystem, måste det fatta en mängd strategiska beslut. Exempelvis måste företaget överväga vilken roll det vill ta i ekosystemet och hur det ska inkludera sina partner i värdeproduktionen.

Sådana här ekosystem har undersökts inom ett pro gradu-projekt som utfördes våren och sommaren 2020. I undersökningen utforskades verksamheten bland företagen i tre ekosystem. Djupintervjuer gav värdefull information om hur befintliga ekosystem fungerar och hur de skapats. Av intervjuerna framgick att såväl stora som små företag drar nytta av samarbetet och av att dela data inom ekosystemet. Fördelarna inkluderade exempelvis nya inkomstflöden och nöjdare kunder. Datadelningen mellan partnerna gav även företagen verktyg för att förbättra sin egen verksamhet. Dessutom ansågs samarbetet ha positiva effekter på företagens varumärken. I vissa fall minskade företagens utgifter och behov av risktagande. De utmaningar som observerades medan undersökningen pågick konstaterades gälla deltagarnas inbördes verksamhet. I ett av ekosystemen gav till exempel storleks- och strukturskillnader mellan deltagarna tidvis upphov till utmaningar. I ett annat ekosystem hade de ekonomiska målen inte ännu uppnåtts, men aktörerna trodde att de kan uppnås i framtiden. Alla ekosystemdeltagare som intervjuades var mycket nöjda med sina ekosystem och med samarbetet med partnerna.

Utifrån resultaten kan man konstatera att det lönar sig för företag att skapa nya eller ansluta sig till befintliga ekosystem. Stora företag bör dela med sig av sina data till mindre aktörer, eftersom det hjälper de stora företagen att fokusera på sin kärnkompetens och underlättar anpassningen till föränderliga marknadssituationer. Kostnaderna för datadelning kan kompenseras genom att priset läggs till de serviceavgifter som kunderna betalar. På så sätt kan också potentiella mindre partner inkluderas i ekosystemen. Företagen bör vidare dra lärdomar av erfarenheterna i befintliga ekosystem och följa dessa ekosystems exempel. Dessutom är det viktigt att vara medveten om att ekosystem inte håller sig till landsgränser, eftersom konkurrensen är internationell. Ett av undersökningens viktigaste fynd var att det inte är företag, utan människor, som samarbetar.

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Appendix 1: Results of ecosystem mapping

Sector	Ecosystem	Year of foundation	Open / closed	What is the eco- system about?	Partners	Goals/aims	Services/Solutions
Build-up environment	Vastuu Group / Platform of Trust Sources: Vastuu group, 2020- 2020D; Plaform of trust 2020.	2019	Open	Data content and technical interface ecosystem for build-up environment	Many partners, only some mentioned: Aacon Oy, Admicom Finland Oy, Aitio Finland Oy, Alertum Oy, AM Security Oy, Apprix Oy, Atentis Oy, Aventra Oy, Azets Insight Oy, Balance Systems Oy, Bonava, Pajadata Oy, Suomen Säätiöpalvelu Oy, Systemteknik Ab i Eckerö, Taitotekniikka Oy, Takamäki Yhtiöt Ky, Taloustutka Oy, Tamtron Solutions Oy, Tarjova Oy, Tieto Finland Oy, Tietoaika Oy, Tilimanager Oy, Tilipalvelu Eija Mäyrälä Ky, Tilitoimisto Pirjo Gustafsson, Tilitoimisto Raahen Tase Oy, Tilitoimisto Raetsaari Oy, ToP Tunniste Oy, Tunninen, Ulvilan tilitoimisto Oy, Visy Oy, Visma Megaflex Oy, Visma Movenium, Visma Software Oy	Aims to offer reliable platform and intermediary of reliable data for partner companies, so that they can build services for shared clients by using the data.	Electronical services for needs of build-up environment and to help sector companies with their legal obligations
Construction	KEKO Sources: Hemilä, 2020; VTT, 2020	2019	Open	Ecosystem that focuses on the built-up environment	Kone, YIT, Halton, VTT Research, Netox, Caverion, Nokia, Business Finland	Aims to build new platform- based business models. Aims to make buildings safer, more fluent and productive. Aims to engage SMEs into ecosystem and to co-innovate new concepts in smart building context.	Still very new ecosystem, and the first use cases will be available in 2020
Cross industry	R3/ Corda (CorDapps) Sources: Corda, 2020-2020b	2016	N/A	Blockchain platform ecosystem	Over 300 companies, global network, but according to one expert interview has also some Finnish companies included. App builders and explorers including technology partners, system integrators, consulting companies, software vendors from many industries.	Offers open source blockchain platform for partners from multiple industries to solve complex business problems. Designed that data is shared only with relevant parties.	Business solutions for partners

Sector	Ecosystem	Year of foundation	Open / closed	What is the eco- system about?	Partners	Goals/aims	Services/Solutions	
Cross industry	Combient Group	2015	Closed	Cross industry collaboration	Includes 30 large enterprises, and universities and startups.	The leading cross industry collaboration ecosystem	The ecosystem has specialized in AI & analytics, open innovation and organization and culture.	
	Sources: Combient, 2020- 2020e			network	Assa Abloy, Atlas Copco, Autoliv, Electrolux, Epiroc, Ericsson, FAM, Fazer, Fortum, Husqvarna Group, Höganäs, Investor, K Group, Kone, KoneCranes, LKAB, Munters, Mölnlycke, Permobil, SAAB, SAS, SEB, SKP, Scania, Sigma,	group in the Nordics, that includes Combient Spark, Combient Foundary, Combient Mix and Combient Collegial.		
					SAAB, SAS, SEB, SKP, Scana, Sigma, Stena, Stora Enso, Södra, Vasakronan, Wärtsilä	Aims to speed up the transformation of parties involved by offering a space where assets can be shared.		
Cross industry	Open Ecosystem Network	2016	Open	Innovation ecosystem		Hundreds of partners, only a few larger ones mentioned: Accenture, Telia, Nokia, Microsoft, Aalto University, My Metsä,	Goal is to bring together ambitious companies from different industries and	Helping companies collaborate, being innovative and interact.
	Sources: Open Ecosystem Network, 2020- 2020B				MaaS Global, LUT University, K Group, Business Finland, Kone. Ecosystem originally initiated by Nokia	individuals to help them innovate, and grow business		
Energy	Flexens /	2015	Open	Energy	ABB, ÅF, Sumitomo, Andritz, Fortum,	Aims to create breakthrough solutions in bioeconomy, circular economy, and energy systems.	Developing and implementing a full society scale demo of the the FLEXe (energy) concept in the Åland archipelago.	
	Clic Innovation			ecosystem	BMH Technology, Elenia, FCG, Gasum, Metsä Group, Helen, Kemira, Kuusankoski Recylcing, Metsäteho, StoraEnso,			
	Sources: Flexens, 2020; Click Innovation, 2020				SSAB, Vapo, Wärtsilä, Pohjolan Voima, Outotec, Neste, UPM, Vaisala, Valmet, Vantaan Energia, NLS, University of Oulu, University of Vaasa, LUT University, University of Helsinki, Aalto University, VTT Research; Åbo Akademi, University of Turku, Tampere University, Finnish Meteorological Institute, Syke Finnish Environment Institute, Luke, GTK	Public-private-partnership ecosystem		

Sector	Ecosystem	Year of foundation	Open / closed	What is the eco- system about?	Partners	Goals/aims	Services/Solutions
Energy	Gaia / Baltic Offshore Wind Sources: Gaia, 2020, Business Finland, 2018d	2018	Open	Wind power ecosystem	Arctia, Meritaito, Boskalis Terramare, Pori Offshore Constructions, Prysmian Group Finland, Rajakiiri, Rauma Marine Constructions, Finnish Sea Service, Suomen Hyötytuuli, SSAB, Wärtsilä, Business Finland	Aims to bring together all the relevant parties, e.g. investors, businesses, technology experts, service providers and governmental institutions to create competitive wind power domain in the Baltic Sea with global potential.	Offshore wind power production
Environment	Kompensäätiö sr / Compensate Sources: Compensate, 2020	2019	N/A	Finnish foundation ecosystem focusing on environmental issues	Werkling, Frantic, Hellon, BCG, Fourkind, Dottir, SEK, Accenture, Kallan & Co., Hopkins, Cocoa, Rastivo.com, Contentful, Koski Syväri Löyly, Noli, Studios, Posti, YLVA, Finnair, Nordea, Reima, ST1, Tamro, Kyyti, JYY, Jungle Juice Bar, Fleet Innovation	Aims to help stop climate change with offering ways to compensate the emissions. Aims to develop network that helps to create new products and services. Aims to pilot their business model and funds carbon capture projects.	Offering service for their partners to compensate their emissions.
Environment	Smart&Clean Sources : Smart&Clean, 2020- 2020b; Sjöstedt, N.A.	2016	N/A	Sustainability ecosystem	Cities: Helsinki, Espoo, Kauniainen, Lahti, Vantaa, Uusimaa regional council Companies: AFRY, Caverion, Fortum, Gaia, Gasum, Helen, Kone, Lassila & Tikanoja, Neste, Ramirent, Siemens, ST1, Vaisala, YIT Research organizations: Aalto University, Helsinki University, LUT University, VTT Research Government organisations and public foundations: Business Finland, Ministries of the Environment, Economc Affairs and Employment and Transport and Communications, Sitra	Aims to offer solutions for mitigating climate change, to boost business and export smart solutions and clean technology.	Aims to offer climate solutions, including mobility, energy, housing, and circular economy solutions.

Sector	Ecosystem	Year of foundation	Open / closed	What is the eco- system about?	Partners	Goals/aims	Services/Solutions
Environment	Griffin Refineries / Plastic Waste Refining Ecosystem	2018	N/A	N/A Environmentally focused ecosystem	VTT Research, Suomen Uusiomuovi Oy, L&T, Hackl Container, Urbaser, BMH Technology, Conenor, CoolBrook, Pramia Plastic, Muoviteollisuus ry, Metsä Tissue, Reclay Group, Korkia, ÅF, Christof Industries, Business Finland	Aims to combine different experts from Finland and from international markets with offering a platform for them.	The aim is to create new business opportunities from recycling plastic.
	Sources: Business Finland, 2018b-2018c; Griffin Refineries, 2020				industries, business Fintand		
Environment	Clic Innovation / 4Recycling	2019	Open	Environmentally focused ecosystem	Business Finland, Andritz Oy, BMH Technology Oy, Borealis Group, Fortum Waste Solutions Oy, Fortum Oyj, Kemira Oyj, Lassila & Tikanoja Oyj,	Aims to bring solutions for enhanced recycling of plastics and to activate cross- industry dialogue to create	Building solutions for recycling of plastics and developing bio-based materials.
	Sources: Clic Innovation 2020; Business Finland				Metsä Fibre, Metsä Board, Metsäliitto Cooperative, Neste Oyj, Stora Enso Oyj, UPM-Kymmene Oyj and Valmet Oyj, the Chemical Industry Federation of Finland, Finnish Plastics Industries Federation, Finnish Forest Industries	optimal overall material system.	
	2019C					Collects information, connects international actors, forms collaborations, prepares RDI projects etc.	
Finance	Marco Polo Network / TradelX and R3	2017	N/A	Trade and working capital finance ecosystem	International ecosystem, that includes some Finnish companies. Only few companies from the ecosystem mentioned:	Offering software platform for trade and working capital finance for companies and banks.	Trade and supply chain finance solutions for partners
	Sources: Marco Polo, 2020				Danske Bank, OP, Daimler, Mastercard, Oracle, SMBC	Aims to improve client experience, with enabling easier data integration and exchange between partners.	
Finance	Nordea / Nordea Open	2017 Ope	2017 Open Open Banking ecosystem for developers		International ecosystem, open in Finland, Sweden, and Denmark.	software developers and pa banks. One reason behind this platform is PSD2 law that	Financial data for partners.
	Banking			5	Parties include software developers and companies, but they are not named in		
	Sources: Nordea, 2017; 2020- 2020b				public.	obliges banks to share their data.	

Sector	Ecosystem	Year of foundation	Open / closed	What is the eco- system about?	Partners	Goals/aims	Services/Solutions			
Finance	OP / OP Developer	2017	Open	Open Banking ecosystem for developers.	Platform for banks, FinTechs and startups.	One reason behind this platform is PSD2 law that obliges banks to share their data.	Services concerning identity, health, housing, and insurance			
	OP, 2017; 2020					Aims to offer APIs for fund, holdings information and financial instruments and open new custodies.				
Health	HUS / CleverHealth	2017	N/A	Health technology ecosystem	BCB Medical, BC Platforms, CGI, Elisa, Fujitsu, GE, Innofactor, Microsoft, Noona, Planmeca, Tieto, Takeda, Productivity	Aiming to bring product and service innovations developed with data.	Health technology export products for companies			
	Sources: CleverHealth			Leap and		Aims to be internationally renowned ecosystem.				
	Network, 2020					Offers platform for partners.				
Health	UNA Oy	UNA Oy 2017 N/A Sources: Una, 2020	D17 N/A	ecosy	Development ecosystem in health sector	Owned by 19 hospital districts, municipalities, joint municipal boards, and some strategic partners.	The participants are the main clients of the ecosystem.	Una Ydin – Client data in information management system		
						The ecosystem offers development and expert services.	Una Lomake – National level service for pleadings			
							Una Kaari – Information system for client service and resource management			
Housing market	DIAS / Aktia, Alma Talent, Danske Bank, OP, S Bank,	Aktia, Alma Talent, Danske	market ecosystem		market	OP, Danske Bank, Aktia, S-Bank, Nordea, Handelsbank, Savings Banks, POP Bank, Alma, Sanoma, OP Home, Kiinteistömaailma, Blok, Bo LVK, Remax,	Aims to bring real estate agents, banks, and builders on to one platform, to enable digital housing market.	Housing market services		
	Tomorrow Tech				Neliöt Liikkuu, Change LVK, Premier, Solid House, Huom!, Huoneistokeskus,	Aims to make housing market work faster, safer, and				
	Sources: Dias, 2020-2020B							SKV Kiinteistövälitys, SP Home, Kahdeks8s päivä, Olo LVK, Skanska, YIT, Nettikoti, Visma, PDS, Kivi	more flexible, it is no longer location specific.	

Sector	Ecosystem	Year of foundation	Open / closed	What is the eco- system about?	Partners	Goals/aims	Services/Solutions
HVAC	Tamlink / Indoor Air Quality Sources: IAEQ, 2020; Business Finland, 2019D	2018	N/A	Indoor air quality ecosystem	Airo, Alme, Dekati, Eagle Filters, Fidelix, Filterpak, Fleetlogis, Fläkt Group, Fogscreen, Genano, Koja, Pegasor, Produal, Ramboll, Realin, Smartwatcher, Tikkurila, TPI Control, Vaisala, Vallox, Vuo Power Oy, Tamlink, VTT Research; Business Finland, Clic, Helsinki Business Hub, Keino, Go4Energy	Offers platform for partners to create new business opportunities and aiming to reach new market segments and areas through collaboration in indoor air sector.	Indoor air solutions
Logistics	Vediafi / Caas-Net (Corridor as a Service) Sources: Business Finland, 2019B; Vediafi, 2020-2020B; VTT, 2018	2018	N/A	Logistics ecosystem	Finnish Transport Safety Agency, Business Finland, the Ministry of Transport and Communications, the Finnish Transport Agency, the Finnish Meteorological Institute, the Finnish Communications Regulatory Authority and Finnish Customs, VTT Research and Vediafi, Dynniq, Infotripla and Indagon from the business sector. Vantaa, Turku and Tampere cities, the Growth Corridor Finland network and YTL ry	Aiming to build working logistics between Asia and Europe through Finland with combining different parties and by digitalizing actions.	Improving logistics of Finland
Manufacturing	DIMECC / Intelligent industry Sources: Intelligent industry 2012-2012B	2017	Open	Manufacturing ecosystem	Elekmerk, Fastems, HT Laser, Innofactor, Konecranes, Melkki, Nokia, Prima Power, Raute, TietoEvry, Business Finland, Dimecc. Also, many international partners	Aims to connect leading equipment manufacturers and digital solution providers in Finland. Aim is to answer individual client needs, and to sense client expectations. Keeps Finland involved in the data driven business development. Boosting SME network.	Finnish Industrial Internet Forum – combines appliers and digital solution providers with research organizations. DIMECC Demobooster, innovation service model, that aims to connect small and large companies. Demola, combining organizations with university students. Machine Learning Academy – aims to increase participants understanding of how AI can be utilized with machine learning and company business.

Sector	Ecosystem	Year of foundation	Open / closed	What is the eco- system about?	Partners	Goals/aims	Services/Solutions
Manufacturing	AirFaas / Combi Works	N/A	Open	Platform ecosystem for manufacturing	Manufacturing companies, not named.	Aims to offer production facilities globally by offering portal for it.	Offers access for small operators to larger providers services.
	Sources: Business Finland, 2018, Combi Works, 2020					Combine accounting, logistics, production, control systems, funding, and insurance systems in manufacturing sector.	Air FaaS is factory as a service, AirBnB of manufacturing.
Manufacturing	BatCircle / Aalto University Sources: Batcircle, 2020	N/A	N/A	Circular ecosystem of battery metals consortium	4 universities, 2 research centres, 8 large companies, 15 SMEs, 2 cities Aalto University, Oulu University, University of Eastern Finland, LUT University, Geological Survey of Finland, VTT Research, Boliden Ltd, Finnish Minerals Group, Fortum, Freeport Cobalt, Outotec, Norilsk Nickel Harjavalta, AkkuSer, CrisolteQ, FENNOSCANDIAN Resources, Ima Engineering, Keliber, Latitude 66, Magsort, Mawson, Mine On- Line Service, Mondo Minerals, Suhanko Arctic Platinum, Teraloop, Terrafame, Tracegrow, Vulcan Hautalampi, City of Harjavalta, City of Pori	Ecosystem operating in manufacturing industry, aims to improve the processes of mining, metals and battery chemicals and increase the recycling of batteries.	Aims to make strong bonds between companies and research organizations to find new business opportunities.
Maritime	Dimecc / One Sea Ecosystem	2016	Open	Marine transport ecosystem	Almost 80 companies in ecosystem, only few larger ones mentioned: Tieto, Wärtsilä, Rolls-Royce, ABB, Awake.ai, Business Finland, Finnpilot	Aiming to lead the way towards of operating autonomous maritime ecosystem until 2025.	Digital, intelligent solutions for marine industry
	Sources: Dimecc, 2020; One Sea 2019.	ecc, 2020; One			One goal is also to set new standards for the industry and to help the industry digitalize and to create new innovations.		
						Research collaboration for partners.	

Sector	Ecosystem	Year of foundation	Open / closed	What is the eco- system about?	Partners	Goals/aims	Services/Solutions		
Maritime logistics	Awake.AI	2018	Open	Maritime logistics	Vaisala, FMI, F-Secure, Fleetrange, Konecranes, DEAL	Aiming to bring maritime logistic actors to same	Offers digital services, proactive analytics, machine learning models for maritime business.		
	Sources: Awake.AI. (2020); Business Finland, 2019.			ecosystem	Ecosystem also includes other parties, such as Business Finland, IMB, Inmarsat etc.	platform, to plan, optimize operations and achieve goals and to become the world most trusted AI port platform and build global ecosystem.			
Metallurgical	AMET Sources: University of Oulu, 2020	2019	N/A	Metallurgical ecosystem	University of Oulu, Kaltio Technologies Oy, Luxmet Oy, Quva Oy, Sapotech Oy, Sensmet Oy, SSAB Europe Oy, University of Oulu, Åbo Akademi University, Ovako	Aims to enable strategic renewal of metal refining industry, improve the competitiveness of SMEs and aims to promote growth of export business.	Develops artificial intelligence and platform- based solutions in metallurgical industry.		
Mobility	Kyyti Group / Smart Mobility ecosystem Sources:	N/A	N/A	Mobility ecosystem	LähiTapiola, r2p, PayiQ, Dat.mobility, Helkama, Strafica, Ramboll, Vinka, Fluidtime, Roboride, Aalto University, GreenMobility, Switch, 020202, Vamos, Skoda, Sitra, AVM, VTT Research	Aiming to offer mobility as a service solution for transport operators, corporates, and municipalities.	Offer a platform to plan, book and pay the whole intermodal travel chain.		
	Kyyti, 2018; Kyyti, 2020								
Mobility	The SmartRail Ecosystem / Skoda Transtech	2019		-	N/A Mobility ecosystem	•	3D Talo, LUT University, Tampereen raitiotie Oy, HKL, Mipro, Mevea, Ambientia, Tamware, DA-Group, EC-	Aims to bring together the needed partners to be able to deliver transportation service and co-create.	Aims to offer tram- integrated operations and services at the international market.
	Sources: SmartRail Ecosystem, 2020- 2020c								Engineering Oy, Lumikko, Teknoware, KAMK, Tampere City, Tampere University, Creanex, Cinia
Mobility	Mobility as a service API / MaaS Global	2015	Open	Ecosystem offering all transport services at one	Sixt, HSL, Go by Veho, Toyota Rent a Car, Hertz, Taksi Helsinki, Lähitaksi, Tier, Menevä	Aims to offer transportation services at one place (including public transportation, city bikes, car	Transportation services for end-customers		
	Sources: Whim, 2020; Yle, 2018.			арр		rental, taxi services).			

Sector	Ecosystem	Year of foundation	Open / closed	What is the eco- system about?	Partners	Goals/aims	Services/Solutions
Teaching	DigiOne Sources:	2020	Open	Platform ecosystem for teaching	Cities, municipality, service providers, technical service providers and other needed partners	Aims to offer more equal starting point for every teacher and student.	Helps teachers with creating study and new pedagogic plans.
	Vantaa, 2020					Project that aims to collect teaching and learning systems into one nationwide digital platform.	Ecosystem is currently being created.
Technology	ICEYE Oy / Internet of Locations	2019	Open	Satellite data ecosystem	Information not found	Aims to offer satellite data, that can be tuned into actionable information.	Solutions for many different industries, such as for insurance, financial, energy, utilities,
	Sources: Business Finland, 2018B; ICEYE 2018; ICEYE, 2020						mining, maritime, security industries and for civil government
Technology	SILO.AI 2017	N/A	Artificial intelligence	Information not found	Aims to build infrastructure where building AI is easier	Offers AI solutions for companies from different	
	Sources: SILO.AI, 2020; Business Finland, 2018.			ecosystem		in the future. It contains AI-model library and helps sharing data between partners.	industries.
Travel and mobility	FIT ME! Co- 2019 Innovation	Open	Data sharing platform	Information not found	act	Combining different actors from mobility and	
	Sources: Trans Digi, 2020			ecosystem for travel and mobility services.		Aims to develop sustainable growth of international individual tourism.	travel sectors.



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